XARIOS
TECHNOLOGIES

Call Recorder
Release v3.2 Bulletin & Price List

02/06/2017

Xarios Call recorder Release 3.2

Release 3.2 sees a significant number of enhancements to the Xarios Call Recorder as it operates with both the MiVO 250 and MiVoice Business, in particular the support of MiVB version 8; additionally we have introduced a new pricing point for additional single user licences for IP extensions, Sip Trunks and SRC connections.

Existing Xarios Call Recorder sites are encouraged to upgrade to the new 3.2 release: fully detailed release notes and requirements are available for registered engineers on the Xarios technical portal at support.xarios.com.

This price increased will take place with immediate effect however, Xarios will offer support for Call recording quotations already submitted for a period of 90 days.
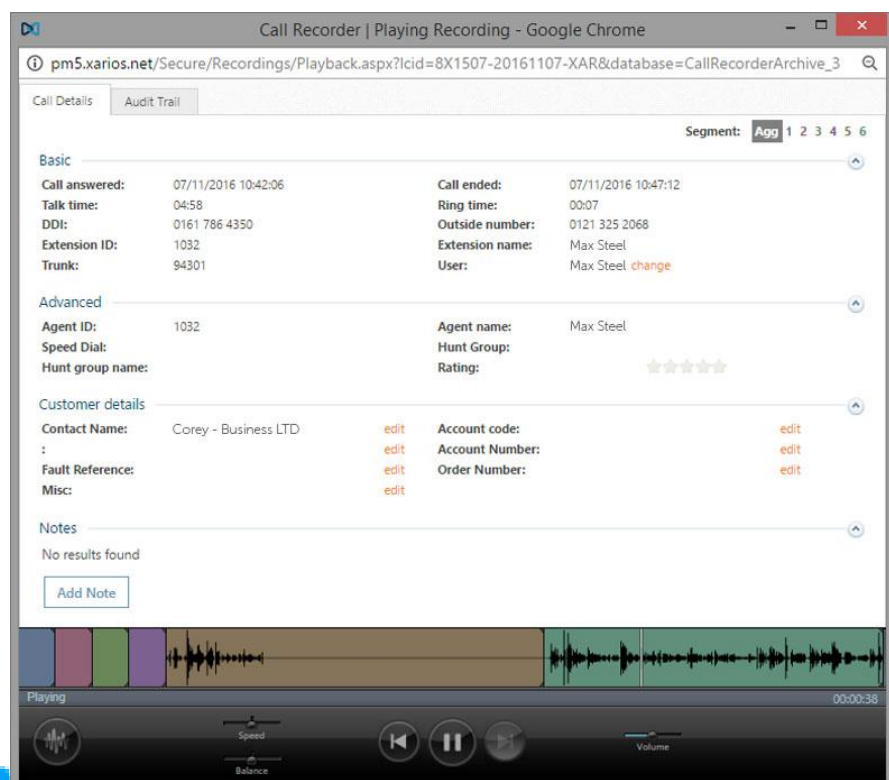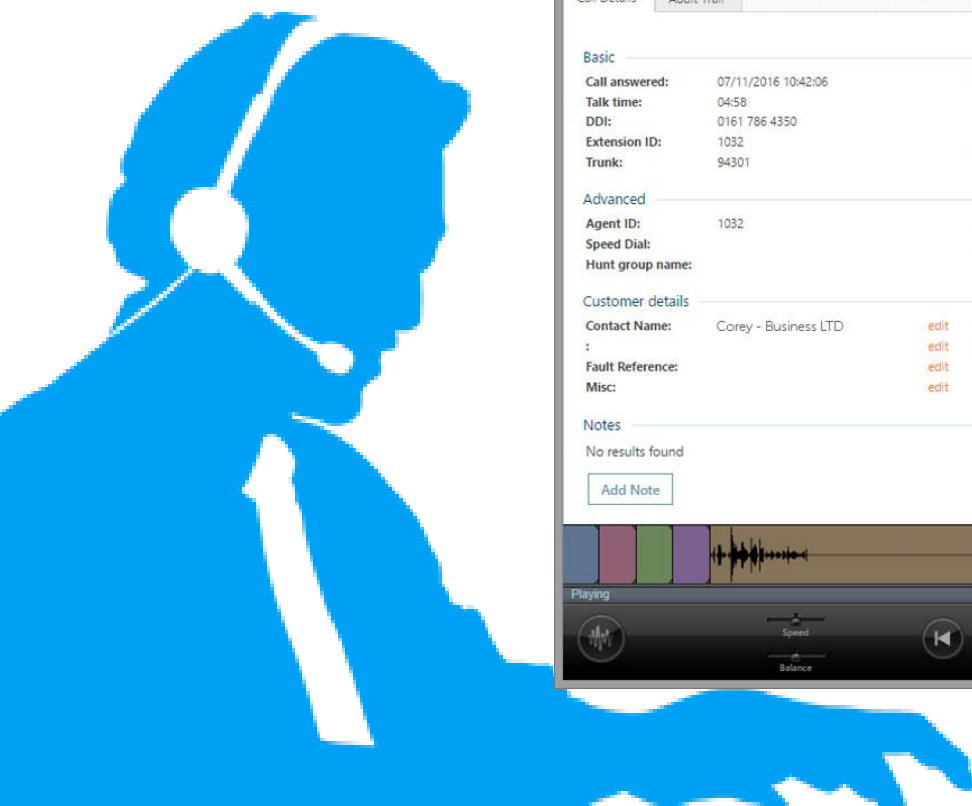
For further details, please contact your account manager.

Professional Services, installation, support and technical training:

Xarios Technologies offers engineering training courses for their Call Recorder – once certified, Engineers have access to the Xarios Support desk (contact Xarios Sales for dates and prices)

Xarios also offer software assurance and a range of support contracts for 9-5 Monday to Friday to 247x365. Prices are shown on the price list overleaf.

Xarios can also offer remote and on site installation across the UK as well as web-cast and onsite training. Details are set out in the Xarios Technologies Pricebook, which is available to download at www.xarios.com or contact your account manager or Xarios Sales on +44161 786 4350.

Xarios Call Recorder Reseller Price List

Base Packs

		RSP
XCS216	Mitel MiVO 250 IP Ext Side 4 User Starter Pack	£995
XCS284	Mitel MiVO 250 IP Ext Side 30 User Starter Pack	£5,495
XCS285	Mitel MiVO 250 IP Ext Side 1 User Uplift	£250
XCS274	10 Channel SIP Trunk Starter Pack	£2,195
XCS202	Additional SIP Trunk	£250
XCS268	4 Channel ISDN BRI / Digital Ext Starter Pack	£1,395
XCS269	4 Channel ISDN BRI Uplift (up to 24 channels) *1	£995
XCS215	15 Channel ISDN PRI Starter Pack	£3,995
XCS230	30 Channel ISDN PRI Starter Pack	£5,995
XCS260	60 Channel ISDN PRI Starter Pack 1	£9,995
XCS266	4 Channel Analogue Starter Pack	£1,395
XCS267	4 Channel Analogue Uplift (up to 24 channels) *1	£995
XCS270	Mitel MiVoice Business SRC 10 User Starter Pack *2	£2,195
XCS203	Mitel MiVoice Business SRC Additional User	£250
XCS501	Mitel MiVoice Business MiTAl Licence (SRC)	£995

Additional Application Software Licenses

		RSP
XCS308	Quality Control Licence, Up To 30 Users	£995
XCS310	Quality Control Upgrade, Over 30 Users	£2,000
XCS302	Quality Control Licence, Above 30 Users	£2,995
XCS309	PCI Compliance Licence, Up To 30 Users	£995
XCS311	PCI Compliance upgrade , over 30 users	£2,000
XCS301	PCI Compliance Licence, Above 30 Users	£2,995
XCS307	Multi-Site Networking Licence (per site)	£995

Servers

XHW004	Basic Tower (Mirror Raid, Supports up to 90 Channels of recording)	£1,250
XHW005	1U Rackmount (Mirror Raid, Supports up to 90 Channels of recording)	£1,995
XHW006	2U Redundant Rackmount (Raid 5, Supports up to 240 Channels of recording)	£3,250

Professional Services and Support

XCS907	Software Assurance (per annum)	£350
XCS908	Standard Support including Software Assurance (Min £450 RRP) *3	15% RSP
XCS909	Premium Support including Software Assurance (Min £600 RRP) *4	20% RSP
XCS706	On-Site Installation, Up To 90 Channels (Min £600 RRP)	8% RSP
XCS707	On-Site Installation Inside M25, Up To 90 Channels (Min £750 RRP)	10% RSP
XCS711	On-Site Installation, Over 90 Channels (Min £600 RRP)	10% RSP
XCS712	On-Site Installation Inside M25, Over 90 Channels (Min £750 RRP)	12% RSP
XCS708	Remote Installation (Up To 30 Channels)	£350

Training

XCS558	On-Site One Day Training (see separate training bulletin)	£645
XCS559	Remote Webcast Training Module (90 minutes)	£225

*1   For pricing and part numbers above this threshold contact Xarios Sales or your Xarios Business Manager.
*2   On MiVoice Business: only ISDN and SRC connection are supported
*3   4 hour response time 9–5 Monday to Friday cover.
*4   4 hour response time 24/7 cover.

In scenarios where the telephony environment the call recorder database is active in exceeds 2500 calls per hour (Internal and External) on a consistent basis, the SQL database would require upgrading to Microsoft SQL Standard or better. For further information, please contact your Xarios Account Manager.